Interview 1: with a student in his second year of university called K

J: So this interview is to collect to collect data to help improve and gather requirements for our web-app which is going to be used to help people to manage their time. Features such as calendars and to-do lists will likely be implemented. So the first question would be; what aspects of your life do you feel waste a large proportion of your time?

K: I generally spend far too much time cooking and meal preparing, also things such as laundry which I wouldn’t have necessarily had to do in the past before a student

J: Yea that makes sense, since becoming a student you’ve had more everyday responsibilities that you’ve had to schedule into your day.

K: Yes, sometimes it’s difficult to fit these things into my day.

J: Do you think being able to schedule these on a web-app would help?

K: Most likely yes, if it was easy and quick to schedule each morning

J: Fair enough, Next question is are there any features of google calendar that you are unhappy with or feel could be improved?

K: I don’t really use google calendar, but with my experience using it for university, I have issues with viewing my events/reminders on different devices as sometimes my reminders will show on one device but not the other even though I am logged into the correct account

J: Oh alright, that is a fair issue. So you would expect more compatibility with other devices?

K: Yea that would help

J: Next question is what features would you expect to see from a time management app, other than the previously mentioned features?

K: Well the main reason I don’t use time scheduling apps is because it takes way too long to actually add things that I need to do. I would expect your app to allow me to add and remove reminders and important dates quickly and easily.

J: So you’re mainly looking for convenience and ease of use.

K: Yeah, that’s about it.

J: Next question; what would you imagine the layout of a time management app to look like?

K: Just an intuitive user interface that is simple and easy to use.

J: Basically in a time keeping app you are just looking for convenience and simplicity?

K: That’s right yea, often google calendar is too complicated for me to be bothered to use.

J: Alright, what about accessibility? Would you like to see any features to increase accessibility of the app, such as a video tutorial or an audio dictation feature?

K: Again, just an intuitive user interface that is simple and easy to use

J: Right, last question, If the app contained a live news feed, do you think this could save you time checking the news?

K: yes, but only if I could select what type of news I could choose to see.

J: That makes sense, Alright thanks for conducting the interview.

Interview 2: with someone who works full time at a distribution company, this person is called R

J: So this interview is to collect to collect data to help improve and gather requirements for our web-app which is going to be used to help people to manage their time. Features such as calendars and to-do lists will likely be implemented. So the first question would be; what aspects of your life do you feel waste a large proportion of your time?

R: I have to drive to and from work each day which takes up most of my day.

J: Yes, I suppose that isn’t something that can necessarily be made easier with scheduling so is there any other part of your work day that would be improved with the use of scheduling and a time keeping app?

R: Yea, at work I have a lot of different tasks and responsibilities to take care of and being able to schedule and prioritise these would help tremendously.

J: Oh alright, do you currently use google calendar?

R: I don’t really use it often no.

J: well the times you have used it have you noticed any features that you are unhappy with or feel could be improved?

R: I suppose Google calendar lacks a separate to do list which you could use to drag and drop into the day/time you want at any point.

J: ah right, so you would like to see a way that you could quickly add tasks throughout your day?

R: yea something like that.

J: Alright what features would you expect to see from a time management app?

R: things such as Items in chronological order, push notifications and in depth customisation such as the ability to use colours to organise items, categories etc.

J: Yea those are some good features, following on from customisation, what would you think the layout of a time management app would be like?

R: Just a timetable or a calendar that’s bold and easy to follow.

J: fair enough, something simple

R: yea, indeed

J: Fair enough, Next question is would you like to see any features to increase the accessibility of the app?

R: Yes, a video tutorial is important to ensure the user knows how to operate the app and features such as audio dictation or translations allows for a more varied and larger audience.

J: Translations? So do you know personally of anyone at your workplace whose first language isn’t English that would benefit from the use of our app?

R: Yes a few people at my work predominantly speak other languages so translations into different languages would help yes.

J: I agree, that’s a good idea. Alright last question, if our app contained a live news feed, do you think this could save you time in your day?

R: probably not no, as there is no difference between opening this app and another news app.

J: Ah, fair enough, thanks for conducting the interview.